## **Diary dates**

As you will read in this edition, Club events and activities have now returned to nearnormal. Upcoming dates will be shown in this column and posted on the News & Events page of the Club's website at:

www.thetickerclub.co.uk

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## **Members' Social Evenings**

[ Dates & venues will be posted here & confirmed on website ]

## **Christmas Party**

[Venue & details to follow]



## Belinda's quiz : p.3 The answers

13. King Henry II 12. Maldives 11. 15,000 10. Balti 9. JRR Tolkien 8. Australia

7. Anchor 6. Clèudo

5. 2018! 4. Black Sabbath

> 3. 1930 2. Perry

1. River Rea

### We're back!

ummer has come and, after 27 months, we are back doing one of the things we do best and enjoy the most - visiting patients on the wards.

Muneeb Yassir and John Phillips were warmly welcomed back by staff on to the cardiac wards F6, F5 and Jim Quick. They both commented: 'it was as though we had never been away' as they were met on the ward by a good friend of the Ticker Club, cardiac liaison nurse Helen Allan.

John and Muneeb are continuing with cover on alternate Sundays until other members of the Ticker team are fully signed off with the Trust's updated e-Learning training.

Due to coronavirus it seems a long time since we were able to meet with patients and their families, particularly on their day of admission. All were delighted with our visit.

The Sunday sessions and occasional other sessions are busy as they are at present the only sessions the Club can cover face-to-face due to personnel resources. And fortunately, we have a team who have been able to support volunteering have embraced the Trust's patients and their families virtually every e-Learning and completed it in less than a Friday afternoon for patient information week. Muneeb and John are looking now days since 18th February. We also have a to induct them into the role quickly and team that has supported patients virtually on to the wards and clinics. in Cardiac Rehabilitation since mid-February this year, and finally another fully increase further as our original team who man a mobile on a rota basis 7 group of volunteers become signed off days a week to provide help and support having completed the e- Learning. to patients and their families.

We are pleased to say that new please contact us on: **07395 071479** members who have taken on the role of



John Phillips and Muneeb Yassir back on ward F6 initially to visit pre-op patients

The numbers of volunteers will hope-

If you feel that this may be a role for you,

John Phillips

Page 4

#### **New monitor for Cardiac Rehab**

Cardiac Rehab lead Jennifer Aindow writes:

In Cardiac Rehab, patient monitoring is an important part of advising and supporting patients. At Wythenshawe we have used a 3-lead ECG machine to monitor patients, particularly during the initial assessment. By doing this we have been able to identify arrhythmias for several people that have then gone on to receive appropriate treatment. We had just one 3-lead ECG device and it was coming to the end of its use. The Ticker Club very generously agreed to fund a new Welch Alyn monitor just in time as the older version was

On this monitor we are able to undertake rhythm monitoring of the patient's heart during assessment and record this in their notes. This device also takes blood pressure, heart rates and, for emergencies, it has an oxygen finger probe.

Welch Allen monitor We would like to thank the Ticker Club for their ongoing support, and are very happy to have added to our sessions a virtual patient talk by



your volunteers, discussing the patient experience.

**Charity No. 519754** 



# The Ticker Club **NEWSLETTER**

www.thetickerclub.co.uk

Summer 2022

Founded 1987

**Affiliated to the British Heart Foundation** 

#### Ticker team

**DAVID HOLMES** 



Vice Chair: MARTIN **MERRIMAN** 

Secretary: [vacancy]



Treasurer: MARIE **HOLMES** 

Committee members: **BELINDA CARTER** NAZIR CHOONARA KHALID GHAFFUR **IOHN MILLER MUNEEB YASSIR** Co-opted members: [Three to be co-opted] Visitor coordinator: MUNEEB YASSIR Membership: **BELINDA CARTER** Newsletter & Media: JOHN MILLER



The Queen's Award for Voluntary Service

You can now contact us direct: 07395 071479

## **Moving forward hopefully**

ur return to normal service is continuing at pace and things are moving forward on a daily basis. Ward and clinic visiting has re-commenced and has been well received in the areas we have been able to access. It is still limited and care is being taken to protect patients, staff and our visitors from infection by the Virus.

#### Hospital changes

We had our first Volunteers Seminar for two years in May [see p.2]. It was well attended and, thanks to Muneeb, we had some very interesting presentations about the changes in the Hospital that have and are taking place. We learned there have been some changes during our time away from the Hospital and more changes are planned. New managers have been recruited to effect these changes and we have been given involvement in some decisions which will affect our Club members. We have been able to express our points of view about how the changes would impact on patients, as have staff members. This involvement helps ensure the decisions taken are pertinent to patients' needs.

Despite media reports, cardiac surgery levels are increasing towards

maintaining the levels expected prior to Covid. There will always be the emergency that causes a hiccup, but that is the nature of emergencies.

Face-to-face: First volunteers' seminar for three years [see page 2]

#### Patient pre-op talks interrupted

We have had what is hopefully a short term interruption to our pre-operation talks which had been taking place via the internet on Friday afternoons. A staffing issue seems to have led to invitations not going out to patients due for an operation. Once this has been addressed, these sessions should soon be back on track. They have always been seen as a benefit for patients, appreciated by consultants, and making patients and their families more aware of what was going to happen.

#### Our committee's future

I know I say this regularly, but may I emphasise once again the need to recruit new members to the Club's committee in order to ensure its future. For the Club to be allowed to function it must have a committee. I may sound like a cracked record, but it is essential I get the message to you all.

We will be running a raffle later in the year and two books will be sent to all members. As we will still be unable to sell within the Hospital, our income from the raffle will be restricted, so do please purchase as many tickets as you can when they arrive.



Page 2: Chairman's chat, and volunteers seminar

**Page 3:** Committee meetings & Belinda's quiz

Page 4: Return to the wards & new monitor for Rehab

### **Donations**

Thank you for your donations, large and small, whether from individual members, from non-members, or organisations supporting our work.

**GIFT AID**: If you are donating, have you signed for Gift Aid? If you are a tax payer, this increases your donation by 25%. Donations of £100 and over received from May to July are shown below:

Donation from / for £ Angela Haydock 294 **Donald Hibbert** 100 In mem. Hilda Bayliss 1000 Paul Cashin 100 In mem. Terry Panter 205 In mem. Michelle Howarth1000 In mem. Colin Veal 100 Smaller donations are always individually recorded and are very much appreciated.



## **Lottery winners**

MAY		No.
1st £50	A E Robertson	129
2nd £25	R Mannia	81
3rd £13	JG&AL McGrat	h 30
JUNE		No.
1st £50	N Woodward	77
2nd £25	C Laithwaite	159
3rd £13	W Edwards	84
JULY		No.
1st £50	T Gunner	135
2nd £25	J Pimblett	112
3rd £13	D Charleswort	h35

## Chairman's chat

n our last issue I was hopeful of a return to normality and it seems that my opti-Cardiac Unit of the Hospital. mism was not misplaced. We are all learning to accept that there will be a Covid virus around for some time to come, in one guise or another but, fingers crossed, that and as expected our volunit will become as manageable as flu.

to become available to us in the not-too- a good tonic, especially one with our volundistant future, but this has not happened as teers' experience in visiting. However, there is quickly as any of us would want. Plans have always a need for more volunteers who may been redrawn for a number of reasons and feel able to 'give something back'. And being this has delayed the go-ahead being given. It involved in our visiting rota does not have to is still in process but I am assured will happen be every week, but on an occasional basis. soon as it impacts on the area around En-Please do give it some thought and, for an trance 6 of the Hospital. The sigh of relief when it goes ahead will be audible for miles 07849 388608 or me on 07872 312205, our around. All the changes being made are going to be beneficial for patients and staff and cardiac procedure. Take care and keep well. will provide a more acceptable situation when My email is: <a href="mailto:david.holmes.ticker@gmail.com">david.holmes.ticker@gmail.com</a> tions. It's a situation we all look forward to.

Please remember that The Ticker Club exists for the benefit of its members and patients. I know this is mentioned in our lead story on page 1 but, at the risk of repeating ourselves, there really is a need for us to recruit willing volunteers to the committee. The next Annual General Meeting will see several committee members not seeking to be re -elected as they have come to the end of their term and this could become an issue for the future of the Club. Please do think seriously about how you want to see the future of the Ticker Club. Joining the committee is not a

lifetime commitment but involvement would increase your awareness of the Club and its usefulness within the

Our Ward and Clinic visits have re-commenced [see p.4] teers have been welcomed

back to the wards. Visiting is still restricted I also suggested that our office was going for patients and a sympathetic face is always initial chat, contact either Muneeb Yassir on only stipulation being that you have had a

David Holmes, Club Chair

#### Membership

Our thanks to all Club members for their support of the Club in this way.

There are no new members confirmed since the last Newsletter, though others are pending subject to receipt of membership fees.

We are sorry though to report the passing of member Raymond Brown, but pleased to say that his widow Christine Brown has asked to retain his membership number. So, welcome Christine.

**Belinda Carter.** Membership Sec

#### **Volunteers' Seminar**

teers' Seminar was held face-to-face in the hole surgery, at a cost of about £1,000 per Hospital, with dedicated ward and clinic visitor patient. He said they also proposed to ask the volunteers coming together in the Education Club to fund more-portable handheld vein & Research Centre (ERC) on 16th May. A joy scanners, used to identify the position of veins. to once again see all our colleagues in person.

ing of speakers and chair David Holmes is involved in taking pictures during angioopened the meeting by greeting those attending.

training session which all volunteers are increase in the use of stents over surgery. required to undergo three-yearly.

The F6 ward manager, Adele Brearley, theatres, with a ward capacity up to 32 beds. country), and pre-transplant heart failures. She confirmed our visitors would soon be back on the wards, with 2 per ward as usual.

Bibleraaj spoke of the vein harvester which meeting was brought to a close with thanks to the Club had funded. They were trying to all those taking part.

train all surgeons to use it, though they were at present only available in 10 hospitals coun-For the first time in 3 years our annual Voluntrywide. It was mostly used in cases of key-

After a group photo [see p.1] and lunch, we John Phillips had co-ordinated the arrang- heard from radiographer Chloe Jackman who grams and the fitting of stents. During the The day began with a mandatory fire Covid period there had been a further

Senior CTCCU sister Karen Brennand told us about the unit's 330 staff (32 per shift) and gave us an update, confirming there were the type of cases they deal with including bynow no Covid patients in the cardiac wards. pass grafts and valve surgery, thoracic cases Surgery was taking place once again over 3 using ECMO (one of only 5 centres in the

After volunteers' office representative Beth had updated us on their processes and proce-Surgical care practitioner Dr Bhuvaneswari dures and answered our questions, the Muneeb Yassir

Page 2

## Key points from May & July committee meetings

With Covid restrictions now almost totally removed, committee meetings have returned to being held bi-monthly in the Hospital's Education & Research Centre (ERC).

Please note: All items reflect the position at the time of the meeting but will hopefully still provide an insight into matters in hand.

#### **Committee meeting Wed 11th May**

- 1. Though Pat Khan was co-opted on to rescinded as she has a problem attending meetings on Weds and/or Thurs, and all committee members need to take an active role in TC 9. The Volunteers Seminar was due to meetings, decisions and activities.
- 2. Anthony Evans (AE) updated the meeting on the TC office. The Trust's estate management had agreed costings and plans for the reception area and ex-coffee shop space. This will become a 'self-check in' patient reception area on a small IT screen as cur- 2. rently in doctors' surgeries. It will also have vending machines for coffee and snacks. The Club will retain its office but with a slightly smaller square foot- 3. E-learning was seen as an issue in age. AE may have confirmation on the contractor shortly. DH to be informed of formal meetings and kept updated.
- 3. DH mentioned that ward visiting will 4 soon be possible, though there is no definite date yet. Volunteers will have to comply with the Trust's due diligence process.
- 4. Due to Covid the Friday afternoon 5. patient information sessions are continuing to go ahead via Microsoft Teams as opposed to face-to-face.
- 5. DH stated Club AGM was not well attended with only 17 present.
- 6. The Club is actively looking for a replacement Secretary as we are currently without one in post.
- 7. 31 TC members had still not paid their membership. They have now been taken off the official membership list. Newsletters, correspondence etc will no longer be sent to them. BC is going to write to these members. The membership fee is to remain the

- same; £10.00 for an individual and £15.00 per couple.
- at the Stamford Arms. Unfortunately, it is no longer suitable and she is going to look into finding a new venue
- take place on Mon 16<sup>th</sup> May 2022. So far arrangements were going to plan.

#### **Committee meeting Wed 6th July**

- Chair David Holmes greeted all, including John Phillips, there re his assistance with volunteer scheduling.
- Chair said ongoing lack of a secretary is becoming an issue. The extent of the role was discussed but no solution was achieved.
- terms of recruitment but as MFT require it for all volunteers we have to comply.
- There are currently no 'shadows' for visitor volunteers with insufficient people coming forward. This to be revisited when committee has a full complement of co-opted members.
- No date yet on return to face-to-face Friday pre-op meetings but a rota for current virtual meetings is in place.
- 6. A significant legacy had been left to the Club by a long-time supporter.
- 7. It was noted we were currently not engaged in any ongoing fundraising activities for the Club.
- 8. Membership had been slowly increasing and that should improve further on our return to the wards.
- 9. Social meetings suspended pending finding a suitable venue.
- 10. Logoed fleeces for the colder months were being sourced for ward & clinic

- visitors, together with logoed polo shirts for formal identification.
- the committee after the AGM, this was 8. Social meetings: BC has been to look 11. Generic business cards were to be produced and carried by all TC representatives, name to be hand-written.
  - 12. An updated Training Guide had been approved by the ward manager who was happy for us to induct our own volunteers on to the wards.
  - 13. The meeting was updated on the office situation where approval for start of work was awaited.
  - 14. A £500 grant was approved towards setting up a 'wellness trolley' for CTCCU patients, together with a collection box for patients to contribute towards stock replenishment.
  - 5. Following receipt of further information requested, purchase of a spectacle camera for Mr Dimarakis was approved at a cost of £9,000.
  - 6. Provision of a vein scanner to be used in conjunction with the 2 vein harvesters we had funded was approved subject to receipt of appropriate paperwork.
  - 17. The volunteers' mobile phone is to continue in use and its number will appear on the new business cards.
  - 18. Cost details of proposed videos for use on websites to be co-produced with a national cardiac charity were yet to be received for consideration.
  - 19. A temporary uplift to the mileage allowance was agreed due to fuel price increases.
  - 20. The constitution was to be reviewed to ensure it was still fit for purpose in light of changes within Hospital and MFT, though caution was needed to avoid changes to aims and objectives.

Iohn Miller

## Belinda's Birmingham and Commonwealth Games guiz

- What is the name of the river that Birmingham was originally built on?
- What is the name of the Commonwealth Games Mascot (a bull) for Birmingham 2022?
- 3. Year of first Commonwealth Games?
- Gas Street Canal Basin has a bridge named after which famous Birmingham band, formed in 1968 by their guitarist Tony Lommi?
- At which year's Commonwealth Games was there finally an equal no. of medal events for women & men?
- 6. Holed up in his home in Birmingham during WWII air raids, Anthony E Pratt 11. Inspired by a sequined dress by Paco invented which board game?
- For 250+ years, what has been the Hallmark symbol for iewellery and precious metal manufactured and assaved in Birmingham?
- Which country has most frequently hosted the Commonwealth Games?
- Which author lived his childhood in South Birmingham (Black Country) from 1895-1911 and always referred to himself as 'Birmingham Man'?

- 10. What type of food, served in a thin wok, first arrived in UK in Birmingham in 1971?
- Rabanne, the Bull Ring (Selfridges) is clad with shiny aluminium discs. How many?
- 12. Which small nation was the last member to join the Commonwealth on 1<sup>st</sup> Feb 2020 after a re-admission was approved?
- 13. In 1154, which King granted a 'Charter of Marketing Rights' to Birmingham to hold its first market?

Page 3